

**EASTERN WASTE MANAGEMENT  
PAYMENT POLICIES**

**Quarterly Payments:**

**The account holder is responsible to ensure that their payments are submitted on time.**

Due January 31, April 30, July 31, and October 31

Please note that if you are making a payment past a payment due date as outlined above, you need to:

- Please include all payments including accrued interest (*if applicable*) up to the date you are making your payment (eg. if you are paying your first quarterly payment on April 30, you need to submit the January 31 payment plus the April 30 payment plus interest);
- If you do not bring your account up to date as outlined, interest will continue to be applied to your account.

**10 Equal Payments:**

**The account holder is responsible to ensure that their payments are submitted on time.**

Due the end of each month for 10 consecutive months (January - October)

Please note that if you are making a payment past a payment due date as outlined above, you need to:

- Please include all payments including accrued interest (*if applicable*) up to the date you are making your payment (eg. if you are paying your first of ten payments on April 30, you need to submit the Jan 31, Feb 28, Mar 31 and Apr 30 payments plus interest);
- If you do not bring your account up to date as outlined, interest will continue to be applied to your account.

**Online Banking:**

Eastern Waste Management provides the convenience of accepting online payments from those customers who subscribe to online banking through either Scotiabank, (RBC) Royal Bank, CIBC, and (BMO) Bank of Montreal. You may choose to pay your waste management fees through your bank's website by adding Eastern Waste Management as a payee. The account holder is responsible to ensure payments are made according to the payment schedule (Full, quarterly, 10) otherwise interest will accrue.

**Interest on Overdue Accounts:**

Interest of 2% (compounded monthly) will be applied to all overdue accounts.

**Delinquent Accounts:**

- After 6 weeks, a Late Payment Reminder Letter will be sent to remind you that your account is overdue.
- After 10 weeks, a Second Reminder letter will be sent to remind you that you must bring your account up to date to remain in good standing.
- After 14 weeks, Final Notice will be sent to you demanding payment in full. If payment in full is not received after Final Notice, a third party Collection Agency may be engaged and/or Small Claims Court. We sincerely hope that this will not be necessary.
- To ensure that the waste management fees can be maintained at their current level and to avoid high administrative costs, please note that amended invoices/statements/receipts will **not** be mailed out as each payment is received. The householder is responsible to ensure that their payments are submitted on time.

**NSF Fee:**

A fee of \$20.00 will be applied to all payments that are returned to Eastern Waste Management due to insufficient funds.

**Account Changes:**

Any changes to your account i.e. sale of property, death, etc. must be directed to Eastern Waste Management. Please note that documentation will be required to make changes to accounts.

**Garbage Collection Issues:**

Please direct any garbage collection issues to Eastern Waste Management at (709) 579-7960 or by email at [info@easternwaste.ca](mailto:info@easternwaste.ca)